eliminating racism
empowering women

YWCA COLUMBUS
RISING TO THE CHALLENGE
In my three years as President and CEO of YWCA Columbus, and in my lifetime, I have never experienced anything like 2020. Our YWCA Columbus staff rose to all the challenges this year threw at us — and then some. While weathering both the COVID-19 and systemic racism pandemics, we have continued to serve those in need and implemented changes to ensure the safety of our community, staff, and residents.

I could not be more grateful to everyone who fought for humanity in 2020 and believed in their own ability to make a difference. As much as the year tested us, it also proved that our shared belief in peace, justice, freedom, and dignity remains true and strong.

We continue to reject the status quo, and we continue to rise to the challenge.

Christie Angel
President & CEO
YWCA Columbus
SUPPORTING THOSE IN NEED

**AN EMERGENCY SHELTER FOR HOMELESS FAMILIES**

To ensure the safety of families, we suspended all volunteer activities, changed our meal-service plans, and stepped up safety and cleaning protocols. We expanded our network of employers to hire parents in need of immediate work, and our school-age programming adjusted so students could conduct remote learning while parents earned income.

**A SUPPORTIVE HOUSING PROGRAM FOR CHRONICALLY HOMELESS WOMEN WITH A DIAGNOSED DISABILITY**

We made quick changes to promote the health and safety of our residents while continuing to offer support. We assisted residents who lost work due to the pandemic with applying for and managing unemployment benefits. Our service coordinators conducted case management meetings by phone and ensured residents had access to trauma-informed counseling and computers to stay in contact with loved ones. Volunteers hosted virtual events, and our holiday gatherings were rearranged to deliver catered meals and gifts to the residents.

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**YWCA FAMILY CENTER**

<table>
<thead>
<tr>
<th>1,204 individuals served</th>
<th>759 children served</th>
</tr>
</thead>
<tbody>
<tr>
<td>323 families served</td>
<td>26% of children served were &lt; 2 years old</td>
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**$18K estimated annual income of a resident**

**7 families served by new rapid re-housing program**

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**WOMEN’S RESIDENCY**

<table>
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<tr>
<th>94 women served</th>
<th>70% of residents maintained/ showed improvement in their individualized goal plan</th>
</tr>
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<tbody>
<tr>
<td>97% of women</td>
<td>47 years old</td>
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in the program successfully maintained housing |

is the average age of a resident |

- **Staff treat my kid like they are their own.”**
  - Family Center Resident
As 2020 continued amid dual pandemics of COVID-19 and systemic racism, residents across our community looked to YWCA Columbus for guidance on anti-racism and diversity, equity, and inclusion. We began to develop our own DEI training services and stand committed to dismantling systemic racism in our city, state, and nation. We believe your YWCA Columbus can serve as a catalyst for social change by changing hearts, minds, and the systems that uphold white supremacy.

### MOBILIZING OUR COMMUNITY
- 3 in-person voter registration events
- 3 virtual voter registration phone/text banking events with 44 volunteers

### SHOWING UP AND SPEAKING UP
- Helped form a **Coalition of African American leaders** in Columbus.
- Partnered with the City of Columbus’s Health Commissioner and Equity Team to **declare racism a public health crisis**. Through op-eds and testimony, our work led to both the City of Columbus and Franklin County adopting the declaration.
- Served on the City’s **Commission on Black Girls** and provided revisions to the report on the quality of life of Black girls in Central Ohio.

### CONFRONTING UNCOMFORTABLE TRUTHS
- 1,000+ individuals listened, learned, and reflected during the 2020 Activists and Agitators
- 1,600+ people watched our Racial Equity 101 webinar
- 100% of participants reported having a greater understanding of how to utilize a restorative approach to begin repairing racist harm.

### COMMUNITY

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While our enrollment numbers exceeded 1,500 during the early part of 2020, the program served only 260 children when schools resumed with hybrid models. Our programs became learning extension centers and simultaneously provided before-and after-school options as well as remote learning programs so families could continue to receive support. And, staff are being trained in trauma responsive care to adequately meet the needs of our students and build resilience during uncertainty.

For the first time, we had an online celebration to honor women who motivate us with their determination, generosity, and courage.

Our Bright Futures program continued to provide leadership and empowerment training for girls in middle school through virtual cohorts and meetups.

The Leadership for Social Change program also went virtual and continued to engage women at the beginning of their careers to help them understand how discriminatory practices, policies and beliefs produce various forms of inequity.
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  Ex-Officio
  EMH&T

- **Christie Angel**
  Ex-Officio
  YWCA Columbus

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**REVENUES**

- **11%** COMMUNITY SHELTER BOARD, UNITED WAY OF CENTRAL OHIO
- **21%** EARNED INCOME
- **28%** GOVERNMENT GRANTS
- **40%** CORPORATE, FOUNDATIONS SPECIAL EVENTS, INDIVIDUALS

**2020 REVENUE** $8,587,109

**EXPENSES**

- **7%** PROGRAMS & EVENTS
- **23%** SUPPORTIVE SERVICES Admin, Fundraising, Marketing
- **25%** YWCA KIDS PLACE
- **45%** SERVICE ENRICHED HOUSING Family Center & Women’s Residency

**2020 EXPENSES** $7,828,980

*unaudited*